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* **Target set up method**
  + Define hours needed for each products X Total headcounts.
  + Allocate hours to Practitioners per Ratio as **Target**
  + Target is updated weekly.
  + Other conditions such as cover shift, call sick, etc… tbd at the final stage
* **Tentative solution:**
  + Utilize the similar conversion file that transform data from Telus to Jenuvo before. Need to adjust the billing information.
  + Ideally one button can automate the process and get the dashboard visible for action and can be updated weekly to match the target:
    - Initialize the planning process
    - Update planning
    - What kind of update:
      * Add / remove staff / location
      * Adjust the target for individual practitioner
  + Need to pull some/ all of appointment types (~ 50 – 100 types)
  + Compare Jane vs Jenuvo:
    - Same Billing code
    - Same Practitioner name
    - Different Client ID
    - Unsure practitioner ID
* **Another idea:** looking for competitor analysis with a list of psychologists, clinic names in different cities, and the keyword ADHD
* **Action items:**
  + Springboard to send us a list of appointment types
  + Reconfirm the practitioner ID and language if it is same or similar between Jane an Jenuvo
  + Grant us access to create dummy data for visibility and testing purpose.
  + Langara will comeback with proposal by next week.